



WEEKLY UPDATE

July 15, 2020

Dear Residents and Families/Representatives,

Please accept this letter as an update on the status of COVID-19 in our facility and what we are doing to keep our residents and staff during this ongoing pandemic. Since the onset of this virus, we have had 24 residents and 13 staff members test positive for COVID-19. Four of those staff members have recovered and returned to work. We monitor all residents for signs and symptoms and test as needed. The facility follows infection control guidelines and is determined to stop the spread of the virus.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene and social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713.477.7877.

Sincerely,

Lisa Stephens

Lisa Stephens
Administrator

The Courtyards at Pasadena
COVID-19 NOTIFICATION

7/17/2020

Number of additional confirmed COVID-19 cases: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-477-7877.

WEEKLY UPDATE

July 2, 2020

Dear Residents and Families/Representatives,

Please accept this letter as The Courtyards at Pasadena's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We have been extremely busy administering tests to all of our residents and staff on June 27th and June 29th. We are still waiting for results on all of the tests, but can confirm that, as of today, 19 residents and 8 staff members have tested positive for COVID-19, which includes some results from tests administered prior to our mass testing.

While we are disappointed to see the increased number of cases in our facility, we knew that our numbers would likely go up as a result of mass testing. Rather than be discouraged by more known cases, we are encouraged that access to testing is improving our ability to respond to this virus and will enable us to protect our residents and staff in a more targeted way moving forward.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-477-7877.

Sincerely,

Lisa Stephens

Lisa Stephens, LNFA
Administrator

COVID-19 NOTIFICATION

7/22/20

Number of additional confirmed COVID-19 cases: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-477-7877.



WEEKLY UPDATE

July 24, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 27 residents and 15 staff members test positive for COVID-19. Two of our residents have recovered, ten staff members are back at work. Our last facility wide test was on June 27th and 29th, since that time we have tested based on symptoms. We had just 1 positive test result this week.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713.477.7877.

Sincerely,

Lisa Stephens

Lisa Stephens
Administrator

COVID-19 NOTIFICATION

7/27/20

Number of additional confirmed COVID-19 cases: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-477-7877.



WEEKLY UPDATE

July 31, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 28 residents and 15 staff members tested positive for COVID-19. We remain cautiously optimistic regarding our current COVID-19 status: 19 residents have recovered, 13 staff members have returned to work. We did have a resident test positive at the hospital this week, however, our numbers are down overall.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713.477.7877.

Sincerely,

Lisa Stephens

Lisa Stephens
Administrator



WEEKLY UPDATE

July 8th

Dear Residents and Families/Representatives,

We hope everyone had a fun and safe July 4th weekend! Over the holiday, and always, our staff works hard to prevent the spread of COVID-19 in our facility. Testing is on-going as needed. Through today, 20 residents have tested positive and 9 staff members.

We continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is also important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713.477.7877.

Sincerely,

Lisa Stephens

Lisa Stephens
Administrator