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## **WEEKLY UPDATE**

**June 12, 2020**

Dear Residents and Families/Representatives,

As of today, our facility has no confirmed cases of COVID-19. Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as Texas loosens COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services (“CMS”), the Centers for Disease Control (“CDC”) and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Email Lakesha Green to schedule a FaceTime visit: [Lakesha.Green@fundlhc.com](mailto:Lakesha.Green@fundlhc.com). Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly 713.477.7877 if you have any questions or concerns.

Sincerely,

*Lisa Stephens*

Administrator



### **Notification and Weekly Update**

June 19, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that The Courtyards at Pasadena recently learned that one of our residents tested positive for COVID-19. The resident admitted to our facility from the hospital on June 17<sup>th</sup> and we found out today that the hospital ER administered a test on June 16<sup>th</sup>, which came back positive today. Upon learning of the resident's positive COVID-19 test result, he was sent back to the hospital and is no longer in the facility.

While we are disappointed that COVID-19 was in our facility, we are acting quickly to stop further spread of this virus and are following the recommendations of our federal, state and local health officials. We will continue to practice enhanced safety precautions, such as, only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

We will update you through our website in the event we receive confirmation of additional COVID cases in our facility, so please continue to check [www.courtyardsatpasadena.com](http://www.courtyardsatpasadena.com). Also, we encourage you to visit the CDC website ([www.cdc.gov](http://www.cdc.gov)) to learn more about COVID-19 and how you can help protect yourself and others against the spread of this virus.

If you have any questions or concerns, please feel free to contact us directly at 713.477.7877.

Sincerely,

*Lisa Stephens*

Lisa Stephens  
Administrator

**The Courtyards at Pasadena**  
**COVID-19 NOTIFICATION**

**6/26/2020**

**Number of confirmed COVID-19 cases: 3**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-477-7877.

# The Courtyards at Pasadena

## WEEKLY UPDATE

June 5, 2020

Dear Residents and Families/Representatives,

As we approach summer and states are starting to reopen slowly, we want you to know that the staff at The Courtyards at Pasadena continues to work hard to keep our residents safe and we are still following all recommendations of our federal, state and local health officials to prevent the spread of COVID-19.

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 713.477.7877.

Sincerely,



Lisa Stephens  
Administrator