



Notification and Weekly Update

June 19, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that The Courtyards at Pasadena recently learned that one of our residents tested positive for COVID-19. The resident admitted to our facility from the hospital on June 17th and we found out today that the hospital ER administered a test on June 16th, which came back positive today. Upon learning of the resident's positive COVID-19 test result, he was sent back to the hospital and is no longer in the facility.

While we are disappointed that COVID-19 was in our facility, we are acting quickly to stop further spread of this virus and are following the recommendations of our federal, state and local health officials. We will continue to practice enhanced safety precautions, such as, only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

We will update you through our website in the event we receive confirmation of additional COVID cases in our facility, so please continue to check www.courtyardsatpasadena.com. Also, we encourage you to visit the CDC website (www.cdc.gov) to learn more about COVID-19 and how you can help protect yourself and others against the spread of this virus.

If you have any questions or concerns, please feel free to contact us directly at 713.477.7877.

Sincerely,

Lisa Stephens

Lisa Stephens
Administrator