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## **WEEKLY UPDATE**

**November 13, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 78 residents and 33 staff members test positive for COVID-19. We are still testing all residents and staff weekly due to our county's high positivity rate.

We are currently allowing Essential Caregiver visits in the facility. Please call or email me, at [lisa.stephens0780@fundlhc.com](mailto:lisa.stephens0780@fundlhc.com), if you have questions regarding these visits.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713.477.7877.

Sincerely,

*Lisa Stephens*

Lisa Stephens  
Administrator



## **WEEKLY UPDATE**

**November 20, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 78 residents and 33 staff members test positive for COVID-19. We are still testing all staff and residents weekly at this time. Our last positive result was on October 28, 2020.

We are currently allowing Essential Caregiver visits in the facility. Please call or email me, at [lisa.stephens0780@fundlhc.com](mailto:lisa.stephens0780@fundlhc.com), if you have questions regarding these visits.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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If you have any questions or concerns please contact us directly at 713.477.7877.

Sincerely,

*Lisa Stephens*

Lisa Stephens  
Administrator



## *Thanksgiving Update*

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our facility residents will enjoy the Thanksgiving meal in their rooms.

Also, as a reminder, visitations for the holiday are as follows:

Essential Caregiver visitation with a negative COVID-19 test within the last 7 days.

As a reminder, our total number of cases to date are as follows: 78 residents and 33 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at The Courtyards at Pasadena, I wish you a happy and safe Thanksgiving.

Sincerely,

*Lisa Stephens*



## **WEEKLY UPDATE**

**11/6/2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 78 residents and 33 staff members test positive for COVID-19. Our update last week was overstated by 1 staff member. We are currently testing all residents and staff members weekly, and at the time of this posting we have no new positive results to report.

At this time we are allowing Essential Caregiver visitation in the facility. If you have questions regarding visitation, please email me at [lisa.stephens0780@fundlhc.com](mailto:lisa.stephens0780@fundlhc.com).

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713.477.7877.

Sincerely,

*Lisa Stephens*

Lisa Stephens  
Administrator



